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*Attorneys for Plaintiff Lynn Slovin, on her own  
behalf, and behalf of all others similarly situated*

**IN THE UNITED STATES DISTRICT COURT  
FOR THE NORTHERN DISTRICT OF CALIFORNIA**

LYNN SLOVIN, an individual, on her own  
behalf and on behalf of all others similarly  
situated,

Plaintiff,

v.

SUNRUN, INC., a California corporation,  
CLEAN ENERGY EXPERTS, LLC, a  
California limited liability company doing  
business as SOLAR AMERICA, and  
DOES 1-5, inclusive,

Defendants.

**Case No. 3:15-cv-05340-JSC**

**FIRST AMENDED CLASS ACTION  
COMPLAINT FOR VIOLATIONS OF  
THE TELEPHONE CONSUMER  
PROTECTION ACT**

**JURY DEMAND**

**CLASS ACTION COMPLAINT**

Plaintiff LYNN SLOVIN (“Lynn Slovin” or “Plaintiff”), makes this complaint against Defendants SUNRUN, INC., a California corporation, and its subsidiary, CLEAN ENERGY EXPERTS LLC, a California limited liability company doing business as SOLAR AMERICA, and Does 1 to 5 (collectively, “Defendants”). Plaintiff’s allegations as to her own actions are based on personal knowledge. The other allegations are based on her counsel’s investigation, and information and belief.

### Introduction

1           1.       Defendants operate within the burgeoning solar energy industry. A critical part of  
2 Defendant's solar energy business is generating qualified leads through telemarketing campaigns  
3 promoting solar energy products and services. Defendants deliver these leads in real time  
4 (within 30 to 60 seconds) to solar providers, including Sunrun, who then convert these leads into  
5 sales.

6           2.       Defendants accomplish their telemarketing campaigns by making unsolicited  
7 robocalls (*i.e.*, using a predictive dialer and/or pre-recorded or artificial voice calls) to cellular  
8 telephone numbers, often without the prior express consent of the persons using those cellular  
9 telephone numbers. In addition, Defendants make calls to telephone numbers listed on the  
10 national Do-Not-Call registry.

11           3.       These practices violate the Telephone Consumer Protection Act (47 U.S.C. § 227)  
12 ("TCPA"). The TCPA was enacted to protect consumers from intrusive automated telemar-  
13 keting practices like the robocalls made to Plaintiff and members of the Classes. By making  
14 these robocalls and ignoring the national Do-Not-Call registry, Defendants caused Plaintiff and  
15 members of the Classes actual harm, including the aggravation, nuisance, and invasion of  
16 privacy that results from the receipt of unsolicited and harassing telephone calls.

17           4.       In response to Defendants' unsolicited telemarketing calls, Plaintiff filed the  
18 instant lawsuit and seeks an injunction requiring Defendants to cease all unsolicited telephone  
19 calling activities and an award of statutory damages to the members of the Classes under the  
20 TCPA, together with costs and reasonable attorneys' fees.

### Parties

22           5.       Plaintiff Lynn Slovin is a natural person and a resident of Baltimore, Maryland.  
23 At all relevant times Plaintiff was the sole user, subscriber, owner, and possessor of the cellular  
24 telephone at issue.

25           6.       Defendant Sunrun Inc. ("Sunrun") is a Delaware corporation with its principal  
26 place of business located at 595 Market Street, 29th Floor, San Francisco, California 94105.  
27 Sunrun represents that it is the largest dedicated residential solar company in the United States.  
28

1 It develops, owns, manages, and sells residential solar energy systems in Arizona, California,  
2 Colorado, Connecticut, Delaware, Hawaii, Maryland, Massachusetts, Nevada, New Hampshire,  
3 New Jersey, New York, Oregon, Pennsylvania and South Carolina.

4 7. Defendant Clean Energy Experts, LLC (“Clean Energy”) is a California limited  
5 liability corporation with its principal place of business located at 595 Market Street, 29th Floor,  
6 San Francisco, California. It operates the solaramerica.com and solaramerica.org websites,  
7 among other websites. Solar America is a fictitious business name registered to Clean Energy  
8 Experts. Clean Energy operates as a subsidiary of Sunrun and provides lead generation services  
9 for the solar industry, including Sunrun.

10 8. According to Sunrun’s Form 10-Q SEC filing dated September 15, 2015, Clean  
11 Energy’s operations have been fully integrated into Sunrun’s operations following the  
12 acquisition of Clean Energy by Sunrun in April 2015:

13 For the three and six months ended June 30, 2015, the contribution of the  
14 acquired business to the Company’s total revenues was \$4.1 million as  
15 measured from the date of the acquisition. The portion of total expenses  
and net income associated with the acquired business was not separately  
identifiable due to the integration with the Company’s operations.

16 *(available at*

17 [https://www.sec.gov/Archives/edgar/data/1469367/000156459015007967/run-10q\\_20150630.htm](https://www.sec.gov/Archives/edgar/data/1469367/000156459015007967/run-10q_20150630.htm) (last visited Nov. 20, 2015)).

18 9. Sunrun exercises direct management and control over telemarketing employees  
19 that qualify solar customer leads by phone under the Clean Energy and Solar America brands,  
20 including directly overseeing and managing call center operations and staff. Sunrun also  
21 monitors performance metrics, and provides processes and scripts for telemarketers.

22 10. Plaintiff is currently ignorant of the true names and capacities, whether individual,  
23 corporate, associate, or otherwise, of the Defendants sued herein under the fictitious names Does  
24 1 through 5, inclusive, and therefore, sues such Defendants by such fictitious names. Plaintiff  
25 will seek leave to amend this complaint to allege the true names and capacities of said fictitiously  
26 named Defendants when their true names and capacities have been ascertained. Plaintiff is  
27 informed and believes and based thereon alleges that each of the fictitiously named Doe  
28 Defendants is legally responsible in some manner for the events and occurrences alleged herein,

1 and for the damages suffered by Plaintiff.

2       11. Plaintiff is informed and believes and based thereon alleges that all defendants,  
3 including the fictitious Doe Defendants, were at all relevant times acting as actual agents,  
4 conspirators, ostensible agents, partners and/or joint venturers and employees of all other  
5 defendants, and that all acts alleged herein occurred within the course and scope of said agency,  
6 employment, partnership, and joint venture, conspiracy or enterprise, and with the express and/or  
7 implied permission, knowledge, consent, authorization and ratification of their co-Defendants;  
8 however, each of these allegations are deemed “alternative” theories whenever not doing so  
9 would result in a contraction with the other allegations.

10       12. All Defendants, including Does 1 through 5, are collectively referred to as  
11 “Defendants.”

12       13. Whenever this complaint refers to any act of Defendants, the allegations shall be  
13 deemed to mean the act of those defendants named in the particular cause of action, and each of  
14 them, acting individually, jointly and severally, unless otherwise alleged.

15                                   **Jurisdiction and Venue**

16       14. For the reasons stated in in *Mims v. Arrow Financial Services, LLC*, 132 S. Ct.  
17 740 (2012), the Court has federal subject matter jurisdiction under 47 U.S.C. § 227.

18       15. The Court has personal jurisdiction over Defendants’ because Defendants’  
19 principal place of business is within this District and Defendants conduct significant business  
20 transactions within this District.

21       16. Venue is also proper before this Court under 28 U.S.C. § 1391(b)(1) and (b)(2)  
22 because Defendants reside in this District and a substantial part of the events or omissions giving  
23 rise to the claim occurred in this District.

24       17. All allegations in this complaint are based on information and belief and/or the  
25 documents and information currently available, and are such that additional evidentiary support  
26 and detail will be forthcoming after a reasonable opportunity for further investigation or  
27 discovery.

### Intradistrict Assignment

18. A substantial part of the events which give rise to the claim occurred in San Francisco County. Under Local Rule 3-2(c), (d), this civil action should be assigned to the San Francisco division of the Northern District of California.

### Common Factual Allegations

19. Sunrun represents that it is the largest dedicated residential solar company in the United States. It develops, owns, manages, leases and sells residential solar energy systems in fifteen (15) states. *See* <http://www.sunrun.com/how-it-works/faq#item-2406> (last visited Nov. 29, 2015).

20. Sunrun promotes solar energy products and service to homeowners using savings on utility bills and the federal Solar Tax Credit (which is set to expire on December 31, 2016) as selling points. *See* <http://www.sunrun.com/solar-savings> (last visited Nov. 29, 2015); <http://www.sunrun.com/solar-lease/cost-of-solar/federal-solar-incentives> (last visited Nov. 29, 2015).

21. Solar companies, including Sunrun, utilize telemarketing within their marketing and sales process in order to effectively promote their products and services to potential customers (solar energy leads) and close deals. In fact, telemarketing and lead generation is a critical part of the solar energy industry: converting a lead into a buying solar customer typically requires multiple calls from a sales person to the lead. *See* <https://www.cleanenergyexperts.com/2013/11/06/solar-telemarketing-and-the-telephone-consumer-protection-act-of-1991/> (last visited Nov. 29, 2015).

22. In April 2015, Sunrun acquired Clean Energy, the largest solar lead generation company, for \$25.0 million in cash and 1.9 million shares of common stock. Clean Energy generated more than one million leads since 2013. In addition, Clean Energy may receive an additional \$9.1 million in cash and 600,000 shares of common stock in April 2017 as long as Clean Energy meets certain sales targets as well as continued employment of certain key employees acquired in the transaction. *See* Sunrun Form 424B4 filed with the SEC on August 5, 2015 (*available at*

1 <https://www.sec.gov/Archives/edgar/data/1469367/000119312515278786/d880891d424b4.htm>  
 2 (last visited Nov. 20, 2015).

3 23. This acquisition has enabled Sunrun to generate leads in-house, to exercise direct  
 4 control over its solar telemarketing campaigns, and to monetize the solar energy leads by either  
 5 converting them into purchasing solar energy customers or selling the leads to its partners or  
 6 other providers in the solar industry. *See* Sunrun Form 424B4 filed with the SEC on August 5,  
 7 2015 (*available at*  
 8 <https://www.sec.gov/Archives/edgar/data/1469367/000119312515278786/d880891d424b4.htm>  
 9 (last visited Nov. 20, 2015)).

10 24. Defendants systemically employ an invasive method of telemarketing solicitation  
 11 known as “robocalling” to generate and deliver leads in real time. Defendants use an auto-dialer  
 12 to place uninvited telemarketing calls to prospective clients in a given geographic area. When  
 13 the prospective client (such as a homeowner) answers the phone, Defendants promote the cost  
 14 savings of converting to solar energy and offer to provide the homeowner with quotes from local  
 15 installers, dealers or contractors. Defendants essentially “prime[] the sales process for a [solar]  
 16 company to convert these leads into closed sales deals.” *See*  
 17 [https://www.cleanenergyexperts.com/solar-energy-and-home-improvements-leads/qualified-](https://www.cleanenergyexperts.com/solar-energy-and-home-improvements-leads/qualified-sales-prospects-residential-and-commercial)  
 18 [sales-prospects-residential-and-commercial](https://www.cleanenergyexperts.com/solar-energy-and-home-improvements-leads/qualified-sales-prospects-residential-and-commercial) (last visited Nov. 18, 2015).

19 25. Defendants then deliver these leads to solar companies within 30 to 60 seconds:

20 **Real-time Delivery.** Lead quality degrades over time. We utilize our  
 21 technology platform to deliver leads to you in real-time with no delay.  
 22 What does this mean? Once a lead is qualified by our proprietary process  
 23 it is delivered to you within 30 seconds to 1 minute by email and/or sent  
 24 directly into your CRM (Customer Relationship Management) system. We  
 25 can easily integrate with any CRM system such as Salesforce, NetSuite,  
 Microsoft Dynamics or your own custom CRM. We believe time is of the  
 essence to have your sales teams act on the leads and achieve superior  
 success rates!

26 *See* [https://www.cleanenergyexperts.com/solar-energy-and-home-improvements-leads/live-real-](https://www.cleanenergyexperts.com/solar-energy-and-home-improvements-leads/live-real-time-delivery)  
 27 [time-delivery](https://www.cleanenergyexperts.com/solar-energy-and-home-improvements-leads/live-real-time-delivery) (last visited Nov. 18, 2015) (emphasis in original).

28 26. Over 500 solar companies receive leads from CEE. *See*  
<https://www.cleanenergyexperts.com/solar-energy-and-home-improvements-leads/frequently->

1 asked-questions (last visited Nov. 29, 2015).

2 27. CEE claims that “[its] best clients actually sometimes only request the contact  
3 information (because they know we are already qualifying the project information and interest  
4 level of the lead).” This contact information includes the “name, address, city, state, zip code,  
5 phone number and email” of the prospective client. See  
6 [http://www.cleanenergyexperts.com/solar-energy-and-home-improvements-leads/qualified-sales-](http://www.cleanenergyexperts.com/solar-energy-and-home-improvements-leads/qualified-sales-prospects-residential-and-commercial)  
7 [prospects-residential-and-commercial](http://www.cleanenergyexperts.com/solar-energy-and-home-improvements-leads/qualified-sales-prospects-residential-and-commercial) (lasted visited Nov. 29, 2015).

8 28. Solar companies, including Sunrun, then convert leads into sales by immediately  
9 contacting the prospective client and doing so repeatedly over the course of the next few days.

10 29. Defendants make the above described lead generation calls, including the calls  
11 made to Plaintiff and Class Members, en masse using a “predictive” dialer, which automatically  
12 places calls without human intervention until the called party answers the call, at which time the  
13 automatic dialer attempts to connect the called party with a human representative or an  
14 automated prompt.

15 30. Defendants did not obtain prior express consent from Plaintiffs’ and Class  
16 members.

### 17 **Plaintiff’s Individual Allegations**

18 31. Beginning in or about September and through November 2015, Plaintiff received  
19 multiple telephone calls to her cell phone from Defendants. Often, these calls originated from  
20 different numbers, including local Maryland numbers.<sup>1</sup>

21 32. On some of the occasions when Plaintiff answered her cell phone, she heard  
22 several digital “clicks,” a pause, and then a voice on the phone. At times, Plaintiff was unable to  
23 determine if the voice was artificial or live. On other occasions, the calls were disconnected after  
24 the pause. One of these calls resulted in a voicemail consisting of unintelligible machine sounds.

25  
26 <sup>1</sup> Telemarketers cause a local number to appear on the recipients’ caller ID in order to  
27 increase the likelihood that the recipient will pick up the call. For example, Velocify, which  
28 partners with Clean Energy, offers automated outbound dialer software that gives users the  
ability to “[o]perate like a local business and boost contact rates by calling prospects from their  
own area code.” See [http://pages.velocify.com/rs/522-DJL-243/images/velocify-pulse-](http://pages.velocify.com/rs/522-DJL-243/images/velocify-pulse-communication.pdf)  
[communication.pdf](http://pages.velocify.com/rs/522-DJL-243/images/velocify-pulse-communication.pdf) (last visited Nov. 29, 2015).

33. On still other occasions, the caller identified herself as calling from Solar America and then, in a generic or scripted fashion, proceeded to promote solar energy products and services as a way to save money. The caller attempted to make an appointment for a solar company to provide Plaintiff with a quote.

34. During these calls, Plaintiff instructed Defendants to stop calling, asked to be placed on an internal "Do Not Call List" and further advised Defendants that her cellular telephone number was on the "national Do-Not-Call registry."

35. On or about January 17, 2007, Plaintiff placed her number on the "national Do-Not-Call registry."

36. Despite Plaintiff's efforts to cease Defendants' calls, Plaintiff continued to receive unsolicited phone calls from Defendants.

37. Prior to the calls, Plaintiff had no contact with Defendants and did not consent to receive these telephone calls.

38. Plaintiff was damaged by Defendants' calls. She found these repeated unsolicited calls to be intrusive and harassing, as they diverted attention away from her work and other daily activities. Plaintiff put herself on the national Do-Not-Call registry specifically to avoid telemarketing calls. Plaintiff's privacy was invaded when she received repeated calls from Solar America from different numbers, including local ones.

39. Defendants made, and continue to make, these telemarketing calls to individuals nationwide without their prior written express consent to do so.

40. During all of these calls, there was a significant pause before Defendants' representative started speaking, which is a telltale sign that Defendants used a predictive dialer to make the call:

Predictive dialers initiate phone calls while telemarketers are talking to other consumers . . . In attempting to "predict" the average time it takes for a consumer to answer the phone and when a telemarketer will be free to take the next call, predictive dialers may either "hang-up" on consumers or keep the consumer on hold until connecting the call to a sales representative, resulting in what has been referred to as "dead air."

*In the Matter of Rules and Regulations Implementing the Telephone Consumer Protection Act of*

1 1991, 2003 Report and Order, CG Docket No. 02-278, FCC 03-153, ¶ 146, 18 FCC Rcd. 14014,  
 2 14101, 2003 WL 21517853, \*51 (July 3, 2003), available at  
 3 [http://hraunfoss.fcc.gov/edocs\\_public/attachmatch/FCC-03-153A1.pdf](http://hraunfoss.fcc.gov/edocs_public/attachmatch/FCC-03-153A1.pdf) (“2003 Report and  
 4 Order”).

5 41. Defendants placed each and every call alleged in this complaint with one or more  
 6 predictive dialers. Predictive dialers constitute an automatic telephone dialing system; they are  
 7 capable of storing, producing, and dialing any telephone number, and are capable of storing,  
 8 producing, and dialing telephone numbers using a random or sequential number generator.  
 9 Further, no human manually entered Plaintiff and Class members’ cellular telephone number  
 10 when Defendants made the calls alleged below. Rather, the predictive dialer(s) electronically  
 11 dialed Plaintiff and Class members’ cellular telephones in an automated fashion. The predictive  
 12 dialers otherwise constitute an “automatic telephone dialing system” under the meaning of 47  
 13 U.S.C. § 227(a)(1).

14 42. None of the telephone calls alleged in this complaint constituted calls for  
 15 emergency purposes as defined by 47 U.S.C. § 227 (b)(1)(A)(i).

### 16 **Class Certification Allegations**

17 43. Class Definition: Plaintiff seeks to certify a class and brings this Complaint  
 18 against the Defendants, pursuant to Federal Rule of Civil Procedure 23, on behalf of herself and  
 19 the following Classes:

#### 20 **Robocall Class:**

21 All persons in the United States who received any unsolicited  
 22 telephone calls from Defendants or their agents on their cellular  
 23 phone service through the use of any automatic telephone dialing  
 24 system or artificial or pre-recorded voice system, which telephone  
 calls by Defendants or their agents were not made for emergency  
 purposes or with the recipients’ prior express consent, within four  
 years prior to the filing of this Complaint.

#### 25 **Do Not Call Class (“DNC Class”):**

26 All persons in the United States (1) who had his or her telephone  
 27 number(s) registered with the national Do-Not-Call registry for at  
 28 least thirty days; (2) who received more than one telephone call  
 made by or on behalf of Defendants that promoted solar energy  
 products or services; (3) within a 12-month  
 period; and (4) for whom Defendants had no current record of  
 consent to place such calls to him or her.

1           44. Excluded from the Classes are Defendants, any entity in which Defendants have a  
2 controlling interest or which has a controlling interest in Defendants, and Defendants' agents,  
3 legal representatives, predecessors, successors, assigns, and employees. Also excluded from the  
4 Classes are the judge and staff to whom this case is assigned, and any member of the judge's  
5 immediate family. Plaintiff reserves the right to revise the Class definitions based on facts  
6 learned during discovery. Plaintiff is a member of each Class.

7           45. Class Numerosity: The exact number of members of each Class is unknown and is  
8 not available to Plaintiff at this time, but such information is readily ascertainable by Defendants  
9 and their agents. The Classes are so numerous that joinder of all members is impractical. Plaintiff  
10 alleges that there are more than 40 members of each Class.

11           46. Class Commonality: Common questions of fact and law exist as to all members of  
12 the Classes and predominate over the questions affecting only individual members of the  
13 Classes. Identification of the individuals who qualify as a member of the Class will be sufficient  
14 to establish liability to the Class member. The predominant common questions include:

- 15           a. Whether Defendants used an "automatic telephone dialing system" or  
16 "artificial or prerecorded voice" calls as such terms are defined or  
17 understood under the TCPA and applicable FCC regulations and orders;
- 18           b. Whether Defendants had written prior express consent to call Class  
19 members;
- 20           c. Whether Defendants systematically made telephone calls to members of  
21 the DNC Class whose telephone numbers were registered with the national  
22 Do-Not-Call registry;
- 23           d. Whether Defendants systematically made telephone calls to members of  
24 the DNC Class where Defendants did not have a current record of consent  
25 to make such telephone calls;
- 26           e. Whether Plaintiff and Class Members are entitled to damages, including  
27 whether Defendants' violations were performed willfully or knowingly  
28 such that Plaintiff and Class Members are entitled to treble damages; and
- 29           f. Whether Plaintiff and Class Members are entitled to injunctive relief for  
violations of their privacy and attorney's fees and costs.

30           47. Typicality: Plaintiff's claims are typical of the claims of the other members of the  
Classes. Plaintiff is not different in any relevant way from any other member of the Classes, and

1 the relief she seeks is common to each Class.

2       48. Adequate Representation: Plaintiff will fairly and adequately represent and  
3 protect the interests of the other members of the Classes: her interests do not conflict with their  
4 interests. Plaintiff has retained counsel competent and experienced in complex class actions,  
5 including class actions arising under the Telephone Consumer Protection Act, and they intend to  
6 prosecute this action vigorously.

7       49. Predominance and Superiority: The Classes alleged in this Complaint are  
8 appropriate for certification because class proceedings are superior to all other available methods  
9 for the fair and efficient adjudication of this controversy, since joinder of all members is  
10 impracticable. The damages suffered by each individual member of the Classes will likely be  
11 relatively small, especially given the burden and expense of individual prosecution of the  
12 complex litigation necessitated by Defendants' actions. It would be virtually impossible for Class  
13 members to individually obtain effective relief from Defendants' misconduct. Even if Class  
14 members themselves could sustain such individual litigation, it would still not be preferable to a  
15 class action, because individual litigation would increase the delay and expense to all parties due  
16 to the complex legal and factual controversies presented in this Complaint. By contrast, class  
17 actions present far fewer management difficulties and provide the benefits of single adjudication,  
18 economy of scale, and comprehensive supervision by a single Court. Economies of time, effort,  
19 and expense will be fostered and uniformity of decisions will be ensured.

20       50. Generally Applicable Policies: This class action is also appropriate for  
21 certification because Defendants have acted or refused to act on grounds generally applicable to  
22 the class, thereby making appropriate final injunctive relief or corresponding declaratory relief  
23 with respect to each Class a whole. The policies of the Defendants challenged herein apply and  
24 affect members of each Class uniformly, and Plaintiff's challenge of these policies hinges on  
25 Defendants' conduct, not on facts or law applicable only to Plaintiff.

26       51. Injunctive Relief is Appropriate: Based on information and belief, Defendants  
27 continue to engage in the improper practices discussed above. Injunctive relief is necessary and  
28 appropriate to enjoin Defendants' conduct and to prevent irreparable harm to Plaintiff and Class

1 members for which they have no adequate remedy at law.

2 **FIRST CAUSE OF ACTION:**  
 3 **Violation of the TCPA Against All Defendants**  
 4 **by Plaintiff Individually and on Behalf of the Robocall Class**

5 52. Plaintiff hereby incorporates by reference the allegations contained in all  
 6 preceding paragraphs of this complaint. Plaintiff asserts this claim on behalf of herself and the  
 7 members of the Robocall Class.

8 53. The TCPA prohibits certain uses of telecommunication equipment that would  
 9 interfere with telephone service subscribers' privacy and/or property rights with respect to their  
 10 telephone. In particular, the TCPA provides that:

11 It shall be unlawful for any person within the United States, or any person  
 12 outside the United States if the recipient is within the United States to  
 13 make any call (other than a call made for emergency purposes or made  
 14 with the prior express consent of the called party) using any automatic  
 15 telephone dialing system or an artificial or prerecorded voice to any  
 16 telephone number assigned to a . . . cellular telephone service . . .

17 47 U.S.C. § 27(b)(1)(A).

18 54. The TCPA provides telephone service subscribers a private right of action for  
 19 injunctive relief and statutory damages for violations:

20 A person or entity may . . . bring . . . an action based on a violation of [47  
 21 U.S.C. § 227(b)] to enjoin such a violation, an action to recovery for  
 22 actual monetary loss from such a violation, or to receive \$500 in damages  
 23 for each such violation, whichever is greater, or both . . . If the court finds  
 24 that the defendant willfully or knowingly violated [47 U.S.C. § 227(b),]  
 25 the court may, in its discretion, increase the amount of the award to an  
 26 amount equal to not more than 3 times the [statutory damages available  
 27 above].

28 47 U.S.C. § 227(b)(3).

55. Defendants make outgoing calls to consumers and others in the regular course of  
 their business. Defendants called Plaintiff and Class members' cellular telephone numbers.

56. Defendants placed calls to Plaintiff and Class members using predictive dialers.  
 The predictive dialers are an automatic telephone dialing system; no human manually entered the  
 cellular telephone numbers which Defendants called at the time the call was made. Rather, the  
 predictive dialers electronically dialed the Class members' cellular telephones in an automated

1 fashion. The predictive dialers are capable of storing, producing, and dialing any telephone  
 2 number, and are capable of storing, producing, and dialing telephone numbers using a random or  
 3 sequential number generator. The predictive dialers otherwise constitute an “automatic telephone  
 4 dialing system” under the meaning of 47 U.S.C. § 227(a)(1).

5 57. Defendants also utilized artificial and/or prerecorded voice calls to call the  
 6 cellular telephones of Plaintiff and Class Members.

7 58. Defendants do not and did not obtain legally effective prior express consent to  
 8 call the Class members’ cellular telephone numbers.

9 59. Defendants violated 47 U.S.C. § 227(b)(1)(A)(iii) by placing telephone calls to  
 10 Plaintiff and the other members of the Class that were automatically dialed by Defendants’  
 11 telephone system and/or used an artificial or prerecorded voice; made to a cellular telephone  
 12 number; and not as the result of the Class member’s transaction with Defendants or its agents.

13 60. Defendants’ violations are willful because Defendants knew that Plaintiff and  
 14 members of the Class had not given prior express consent to receive calls made using an  
 15 automatic telephone dialing system, artificial, and/or prerecorded voice and that Defendants used  
 16 these methods to call the cell phones of Plaintiff and Class members.

17 61. Plaintiff, on her own behalf, and on behalf of the other members of the Robocall  
 18 Class, seeks to recover statutory damages (including treble damages for willful violation of the  
 19 TCPA), as well as injunctive and equitable relief under 47 U.S.C. § 227(b)(3), against  
 20 Defendants.

21 62. Plaintiff brings this action as a private attorney general, and to vindicate and  
 22 enforce an important right affecting the public interest. Plaintiff is therefore entitled to an award  
 23 of attorneys’ fees under California Code of Civil Procedure section 1021.5 for bringing this  
 24 action.

25  
 26 **SECOND CAUSE OF ACTION:**  
**Violations of the TCPA Against All Defendants**  
**by Plaintiff Individually and on Behalf of the DNC Class**

27 63. Plaintiff hereby incorporates by reference the allegations contained in all  
 28

1 preceding paragraphs of this complaint. Plaintiff asserts this claim on behalf of herself and  
 2 members of the Do Not Call Registry Class.

3 64. 47 U.S.C. §227(c) provides that any “person who has received more than one  
 4 telephone call within any 12-month period by or on behalf of the same entity in violation of the  
 5 regulations prescribed under this subsection may” bring a private action based on a violation of  
 6 said regulations, which were promulgated to protect telephone subscribers’ privacy rights to  
 7 avoid receiving telephone solicitations to which they object.

8 65. The TCPA’s implementing regulation, 47 C.F.R. § 64.1200(c), provides that “[n]o  
 9 person or entity shall initiate any telephone solicitation” to “[a] residential telephone subscriber  
 10 who has registered his or her telephone number on the national do-not-call registry of persons  
 11 who do not wish to receive telephone solicitations that is maintained by the federal government.”

12 66. 47 C.F.R. § 64.1200 (e), provides that § 64.1200 (c) and (d) “are applicable to any  
 13 person or entity making telephone solicitations or telemarketing calls to wireless telephone  
 14 numbers to the extent described in the Commission’s Report and Order, CG Docket No. 02-278,  
 15 FCC 03-153, ‘Rules and Regulations Implementing the Telephone Consumer Protection Act of  
 16 1991,’” which the Report and Order, in turn, provides as follows:

17 The Commission’s rules provide that companies making telephone  
 18 solicitations to residential telephone subscribers must comply with time of  
 19 day restrictions and must institute procedures for maintaining do-not-call  
 20 lists. For the reasons described above, we conclude that these rules apply  
 21 to calls made to wireless telephone numbers. We believe that wireless  
 22 subscribers should be afforded the same protections as wireline  
 23 subscribers.

24 Report and Order at ¶ 167.

25 67. Defendants violated 47 C.F.R. § 64.1200 (c) by initiating telephone solicitations  
 26 to wireless and residential telephone subscribers such as Plaintiff and the Class members who  
 27 registered their respective telephone numbers on the national Do-Not-Call registry, a listing of  
 28 persons who do not wish to receive telephone solicitations that is maintained by the federal  
 government.

68. These individuals requested not to receive calls from Defendants, as set forth in  
 47 C.F.R. § 64.1200 (d)(3).

69. Defendants and/or their agents made more than one unsolicited telephone call to Plaintiff and members of the Class within a 12-month period without their prior express consent to receive such calls. Plaintiff and members of the Class never provided any form of consent to receive telephone calls from Defendants and/or Defendants do not have a current record of consent to place telemarketing calls to them.

70. Defendants violated 47 U.S.C. § 227(c)(5) because Plaintiff and the Class received more than one telephone call within a 12-month period made by or on behalf of the Defendants in violation of 47 C.F.R. § 64.1200, as described above. As a result of Defendants' conduct as alleged herein, Plaintiff and the Class suffered actual damages and, under section 47 U.S.C. § 227(c), are each entitled, inter alia, to receive up to \$500 in damages for such violations of § 64.1200.

71. To the extent Defendants' misconduct is determined to be willful and knowing, the Court should, pursuant to 47 U.S.C. § 227(c)(5), treble the amount of statutory damages recoverable by the members of the Class.

72. Plaintiff brings this action as a private attorney general, and to vindicate and enforce an important right affecting the public interest. Plaintiff is therefore entitled to an award of attorneys' fees under California Code of Civil Procedure section 1021.5 for bringing this action.

WHEREFORE, Plaintiff prays that the Court enter judgment and orders in her favor and against Sunrun, Clean Energy, and Does 1 to 5 as follows:

- a. An order certifying the classes, directing that this case proceed as a class action, and appointing Plaintiff and her counsel to represent the classes;
- b. Judgment against Defendants, and in favor of Plaintiff and the other class members in the amount of \$1,500 per violation of the TCPA as proven at trial;
- c. Equitable and injunctive relief, including injunctions enjoining further violations of the TCPA;
- d. An order granting costs and attorneys' fees; and
- e. Such other and further relief as this Court may deem appropriate.

Dated: December 2, 2015

By: /s/David C. Parisi

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16 *Attorneys for Plaintiff Lynn Slovin, on*  
17 *her own behalf, and on behalf of all others*  
18 *similarly situated*  
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**JURY TRIAL DEMAND**

Plaintiff hereby demands a trial by jury of all issues so triable.

Dated: December 2, 2015

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